




TEXAS TECH UNIVERSITY  
HEALTH SCIENCES CENTER.

Managed Care

## MEMORANDUM

TO: All TTUHSC Managed Care Staff

FROM: Denise DeShields, MD, Executive Medical Director  
TTUHSC Managed Care 

DATE: March 18, 2020

SUBJECT: Chronic Care Management

Due to our current situation with pandemic COVID-19 we are making concerted efforts to limit patient movement and preserve personal protective equipment resources. As of March 18, 2020, unit based Chronic Care management for non-emergent, stable patients will be deferred for 30 days with the exception of the following patient categories:

1. HCV
2. HIV
3. IDDM

Deferral of the above patient categories must be done based upon a provider review of the record to ensure appropriateness.

This directive is intended to defer stable chronic care patients for 30 days to enhance offender social distancing thereby reducing potential exposure and for the preservation of short supply personal protective equipment (PPE). This list is not intended to be all inclusive and providers are encouraged to exercise sound clinical judgement in deferral assessments. This directive will be reassessed in 30 days or sooner as more information becomes available.