

## Leadership Update July 24<sup>th</sup>, 2020

On July 1, we announced a phased rollout of structural changes to Managed Care. These changes will provide the flexibility our organization needs to adapt to the demands of the future. New positions within our organization were posted on July 2 and will remain open for applications until July 31. We encourage you to reach out to Human Resources if you have any questions about the opportunities available.

### Managed Care Structural Changes:

1. Transition to a [Three Region](#) + Montford structure
  - o Most units will have a regional office within 90 miles housing a regional Operations leader, regional DON, Medical Director, HR representative, UM nurse, and a Project Manager
  - o Smaller geographic regions allow for enhanced support of unit-based teams and additional advancement opportunities
2. Finance and Scheduling teams will be centralized and moved to the Lubbock headquarters to support system-wide initiatives
3. One Team Alignments
  - o Adjust titles to enhance consistency throughout TTUHSC (no salary changes)
  - o Enhance the telemedicine support we receive from regional TTUHSC campuses
  - o Each unit's lead nurse will report to the Facility Health Administrator

As of yesterday, 39 team members and 403 offenders have tested positive for COVID-19 within TTUHSC Managed Care. We must remain diligent to protect the safety and wellbeing of our team members and patients. For each team member, this means remaining cognizant of your health, social distancing, and the safety precautions in place on your unit. As an institution, we are carefully developing an evidence-based plan for a safe return to work and school. TTUHSC has formed a committee dedicated to exceeding the regulatory requirements for a safe return. As we navigate this process, we encourage each Managed Care team member to work closely with unit leadership and regularly review the [TTUHSC SAFE](#) website.

Lastly, we would like to thank you for your dedication and resilience through this trying time. Much has changed, but one constant remains – you are the most valuable part of our **ONE TEAM**. We are all in this together.

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