



TEXAS TECH UNIVERSITY HEALTH SCIENCES CENTER™

Managed Care

Leadership Update June 5th, 2020

As we enter the month of June, we are especially grateful for the continued dedication of our Managed Care team. The rise of COVID-19 requires extraordinary diligence to protect the safety and wellbeing of our patients and fellow team members.

The goal of this update is to ensure each Managed Care team member has access to information regarding our structured response to COVID-19. To further this goal, a timeline containing the commonly updated items will be uploaded to the [Managed Care COVID-19 Page](#). This timeline will be updated each week and linked in this message.

Items included on the timeline include:

- Resources
- Policies
- TTUHSC COVID-19 Phases
- Media Communication
- Personal Protective Equipment
- Travel
- Guidance to Prevent the Spread of COVID-19
- Communication
- Fraud Alerts
- COVID-19 Positive Status within Managed Care
- Offender Movement
- TDCJ Strike Force Testing
- Self-Attestation and Self-Screening

As of today, 80% of our patients who have tested positive are in Recovered status. Additionally, 20 of the 25 team members who have tested positive are now in Recovered status. Please remember the CDC has expanded the COVID-19 symptoms list to include fever or chills, cough, shortness of breath or difficulty breathing, fatigue, muscle or body aches, headache, new loss of taste or smell, sore throat, congestion or runny nose, nausea or vomiting and/or diarrhea. These symptoms may appear *2-14 days* after being exposed to the COVID-19 virus. It is imperative that Managed Care employees follow the return to work section of the Managed Care COVID-19 Employee Exposure Management policy. The updated policy has been uploaded to the [Managed Care COVID-19 page](#).

This week, we must also address the unrest that has resulted from the persistence of inequality and racism in our nation. On Tuesday, President Rice-Spearman reminded us all to remember what unites

us, but also recognize the areas in which we fall short. Now is the time for a renewed commitment to our [TTUHSC Values](#) and a renewed commitment to hold each other accountable to those values. You are all valued members of the TTUHSC family. If you need additional support, please be aware of the following services:

- [Employee Assistance Program](#)
- [Program of Assistance for Students](#)
- [TTUHSC Office of Student Life](#)
- [TTUHSC Office of Diversity and Inclusion](#)
- [TTUHSC Campuses HR Directors](#)

Remain cognizant of your health and social distancing but most importantly, remain diligent with your self-care. You must take care of yourself before you can take care of anyone else.

We are all in this together.

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