Appendix B - Additional Support Resources

Brandfolder
This is TTUHSC's site that contains everything brand-related. Logos, approved photography, guidance, color palette, all for you to use. If you need a logo or approved, royalty-free stock photography, visit https://brandguides.brandfolder.com/ttuhsc.

Headshots
The creative department schedules regular days on each campus to take employee headshots. If you have a special request, please reach out to the creative team (see project request process below) to discuss details.

Modern Campus Videos
Video requests can be made through the Creative team, see project request process below. If you already have a video you need to add to a page, please contact the digital department and we will be happy to assist you.

Ticket to Digital Team for Website Assistance
Please fill out a project request form if you need assistance with a digital project, such as a new webpage, content updates or help in Modern Campus.
https://www.ttuhsc.edu/communications-marketing/specialty/digital-strategy.aspx

Ticket to Creative Team for Graphic or Design Assistance
For services such as graphic design, print material design, photography or video, please fill out a project request form here:
https://www.ttuhsc.edu/communications-marketing/specialty/design-services.aspx

IT Support Solutions or Digital Strategy Team? Who To Contact
IT tickets should be opened for issues related to your computer, software on your computer or access to Modern Campus or other TTUHSC applications. Digital tickets should be opened if you need assistance with a website project, support for an existing webpage, mass email or email list support.

Faculty Profile Updates
Faculty profiles are contained in an application called Faculty Success (formerly called Digital Measures). Neither IT nor the digital strategy team have access to this platform. Each faculty member has access to their own profile, and some departments may have an additional person with access. Please see
https://www.ttuhsc.edu/academic-planning-compliance/digital-measures.aspx for more details.

Physician Profile Updates
Please fill out a form for each TTP provider needing a new profile or profile updates:
https://app4.ttuhsc.edu/formbuilder/ViewForm.aspx?FormKey=5dd09746-931b-4bac-8846-46bc845b54fa

Intranet - student.ttuhsc.edu and hscweb.ttuhsc.edu Updates
The Digital department can update some parts of these subdomains and we are happy to assist where we can. If we can not, we will assist in referring you to the appropriate department or contact. For support with other subdomains, please reach out to IT Support Solutions to be routed appropriately.